

February 2004

TOPIC: PREMATURE FAILURE OF RADIATOR MOUNTS

MODELS

AFFECTED: IS5000Z/C31D - S/N: 101-410

Ferris Industries has determined that the Caterpillar engine could experience premature failure of the radiator mounting brackets with the potential to cause severe engine damage. Along with this potential failure, the engine could also experience overheating.

To rectify this, Ferris has developed a Radiator Update Kit (48592). This kit includes a new radiator with a heavy-duty mounting system, vertical ribbed screen, shroud, hood and all new hydraulic hoses.

NOTE: This is an urgent matter. Immediate attention is required. Do not wait until the customer reports a problem.

Eight (8) hours labor will be paid.